

Canadian Diagnostic Executive Forum (CDEF): Ticket Purchase Terms & Conditions

Event Dates: October 18–20, 2026

By purchasing a ticket to the CDEF (“Event”), you agree to the following Terms & Conditions:

1. Ticket Sales are Final

All ticket purchases are final. Tickets are non-refundable unless otherwise required by applicable law.

Tickets may be transferred to another attendee until September 15, 2026. Transfer requests must be submitted by email to cdef@iclabs.ca. Requests received after September 15, 2026 will not be accommodated.

No refunds, exchanges, credits, or cancellations will be provided for any reason, including but not limited to scheduling conflicts, travel disruptions, illness, or failure to attend the Event.

2. Event Admission

Each ticket provides access to the full Event taking place from October 18–20, 2026, including all three official Event dates and standard conference programming, unless otherwise specified by the organizer.

The organizer reserves the right to modify the Event schedule, speakers, venue, sessions, or programming at any time without liability.

3. Photography, Video & Audio Recording

By attending the Event, you acknowledge and agree that photography, video recording, and audio recording may occur throughout the Event venue.

The organizer may use photographs, video footage, audio recordings, and attendee likenesses for promotional, educational, archival, and marketing purposes, including (but not exclusive to) use on websites, social media channels, digital communications, printed materials, and future Event promotions, without compensation or additional notice.

4. Photography Opt-Out

Attendees who do not wish to appear in photographs or video recordings may opt out by notifying Event staff in person upon arrival at the Event venue. Opted-out attendees will be identified using a designated sticker or other visible identifier provided by the organizer.

While reasonable efforts will be made to respect opt-out requests, the organizer cannot guarantee that attendees will not appear incidentally in crowd or background images or recordings.

5. Attendee Conduct

All attendees are expected to conduct themselves in a professional and respectful manner toward fellow attendees, speakers, sponsors, venue staff, and organizers.

The organizer reserves the right to deny admission or remove any attendee whose conduct is disruptive, unsafe, discriminatory, harassing, or otherwise inappropriate, without refund.

6. Limitation of Liability

To the fullest extent permitted by applicable law, the Event organizer shall not be liable for any injury, loss, damage, theft, delay, expense, or other claim arising out of or related to attendance at the Event.

Attendees participate at their own risk and are responsible for booking and overseeing their own travel, accommodations, and personal belongings.

7. Privacy

Personal information collected during registration or ticket purchase will be used for Event administration and communication purposes and handled in accordance with the organizer's applicable privacy practices.

8. Acceptance of Terms

By purchasing a ticket and/or attending the Event, you acknowledge that you have read, understood, and agreed to these Terms & Conditions.