

57 Gervais Drive North York, ON, Canada M3C 1Z2 tel: 416-422-3000 ext. 300 info@iclabs.ca iclabs.ca

Memo no.: 2024-021

Date: 20-Jun-2024

Memo to: Clients

Re: Streptococcus pneumoniae Antibodies

Effective immediately, <u>Streptococcus pneumoniae Antibodies – IgG 23 Serotypes MAID</u>, <u>Serum</u> (performed at Quest Diagnostics) is temporarily unavailable due to manufacturer's shortages. We expect testing to resume, however a timeline has not yet been determined by Quest Diagnostics. ICL will continue to monitor the status and provide updates as the information becomes available to us.

Alternate Service: In the meantime, ICL can refer your orders to Mayo Clinical Laboratories where a similar 23 serotypes assay is available:

Streptococcus pneumoniae IgG Antibodies 23 Serotypes, Serum

Please contact ICL Client Care for the price of the Mayo service.

If you have further questions, please contact Client Care at 416-422-3000 ext. 300 or info@iclabs.ca

Dr. Shashank Tilak, Ph.D., DCC Laboratory Director 416-422-3000 ext. 221 shashtilak@iclabs.ca